

Virtual Track 1 Session: Defining and Assessing Regional CPC+ Success

Meeting 3 of 4

Primary Care Payer Action Collaborative

February 17, 2017

1:00-2:00pm

Highlights and Key Takeaways

PAC members participated in the third of four virtual sessions of the PAC's Work Track 1: Defining and Assessing Regional Success in CPC+. Below are highlights and key takeaways from the interactive meeting in which participants discussed their region's priorities and challenges in developing a shared vision of success in CPC+. These highlights are intended to serve as a recap and reference for Track 1 participants and support shared learning with those not participating in Track 1.

Laying Groundwork for a Shared Vision of Success

Track 1 participants shared how payers in their region are working together to develop a shared vision of success and make progress toward other CPC+ milestones:

- In some regions that participated in CPC Classic, payers are using their CPC Classic charter as a starting point for building a CPC+ vision statement, identifying what was successful in the earlier program and what they should change for future success. They are examining what additional things practices should do to deliver quality care and how payers can support them in these activities.
- Some regions are setting process goals rather than specific outcomes goals as part of their vision statement.
- About half of regions are using or plan to use conveners to bring payers together and achieve consensus. Some are currently engaged in a selection process to secure the right convener (e.g., one with a statewide presence).
- Payers in most regions are meeting frequently in this start-up phase of CPC+, sometimes bi-weekly or weekly.

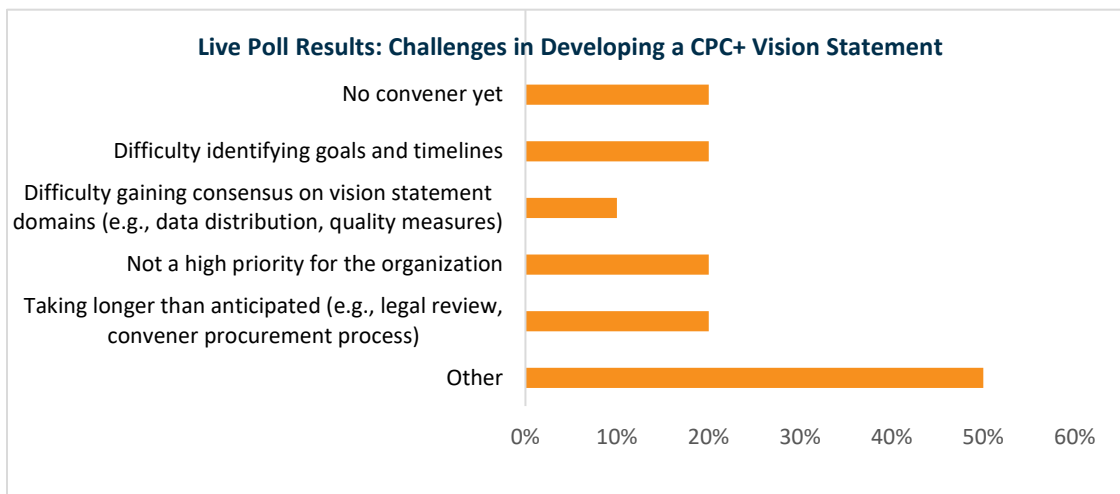
Priorities in Defining Regional CPC+ Success

Participants identified overarching priorities as they create a shared vision of success in CPC+:

- Ensuring primary care practices are successful
- Alleviating practices' confusion from participating in multiple regional transformation programs
- Clarifying expectations of CPC+ practices
- Developing a "unified playbook" on payer alignment to ease the administrative burden for practices and support practice transformation
- Creating payer and practice efficiency within CPC+ and across regional programs
- Engaging practices by conveying the economic advantages and potential for greater professional satisfaction they could have under new payment models

Challenges in Defining Regional CPC+ Success

Most participants indicated their regions have not finalized a CPC+ vision statement yet. Among 10 respondents to a live poll, most cited multiple challenges affecting their progress toward this CPC+ milestone:



- Other challenges cited in the discussion:
 - Funding considerations
 - Insufficient payer and practice readiness for change

Looking Ahead

- Meeting 4: Distribution (March 10, 2017)
 - Share revised vision statements
 - Consider ways to disseminate statements