## **Town Hall** Feedback Session

## Accountable Care Definition and Commitment Curve

July 2022



### **Accountable Care Definition**

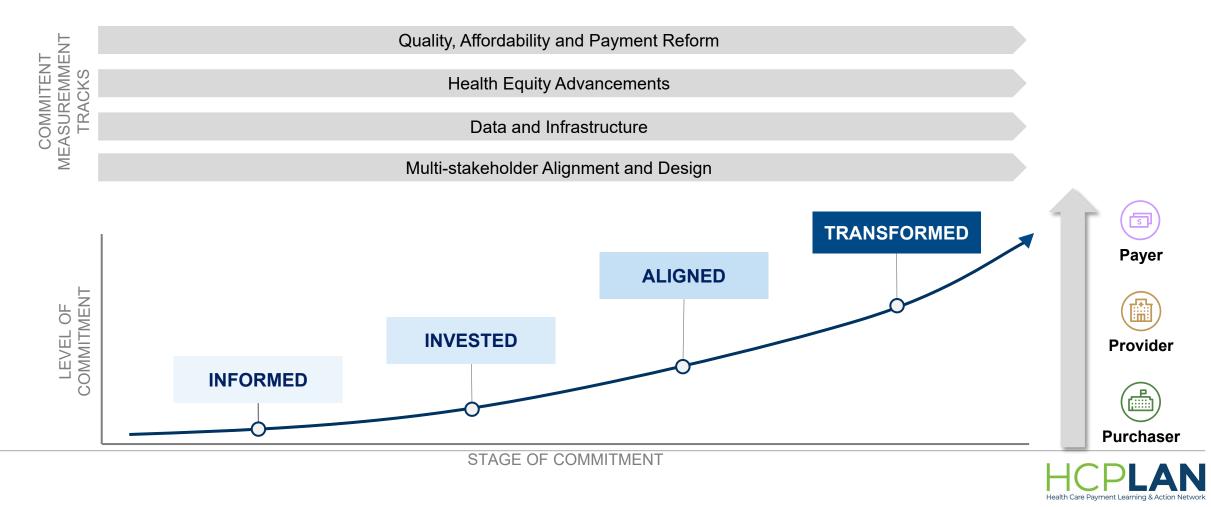
### **Accountable Care**

"Accountable care" aligns care teams to help realize the best achievable health outcomes for all through comprehensive, highvalue, affordable, longitudinal, person-centered care.



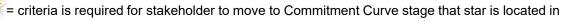
## **Encouraging Greater Commitment**

The Accountable Care Commitment Curve will inform a tailored approach to enhance stakeholder capabilities to drive accountable care. The LAN will pursue **targeted tactics to leverage stakeholder progress along the curve**.



### Moving Along the Commitment Curve – Implementing Person-Centered Care\*

COMMITMENT TRACKS	INFORMED	INVESTED	ALIGNED	TRANSFORMED
Payment Reform and Care Quality & Affordability	<ul> <li>Engages with LAN:         <ul> <li>Signed up for the LAN listserv</li> <li>Attended LAN Summit or other LAN event(s)</li> </ul> </li> </ul>	<ul> <li>Participates in, administers, or covers shared savings arrangements (Category 3A)</li> </ul>	Grows participation in downside risk arrangement(s) that support accountable care, with links to quality, affordability, and well-coordinated specialized care (CMMI model, Category 3B)	Population-based payment or shared savings options that support accountable care with downside risk arrangements (Category 3B or 4), to strengthen primary care and well-coordinated specialized care
Health Equity Advancements		<ul> <li>Commits to improving equity (e.g., publicly announcing equity goals or commitment, commitment to HEAT guidance)</li> <li>Develops a plan for health equity</li> </ul>	<ul> <li>Significantly invests in equity (e.g., measures or targets initiatives to improve equity, industry equity accreditation or similar, implementation of HEAT recommendations)</li> <li>Measures and reports outcomes disparities</li> </ul>	<ul> <li>Embeds accountability for improving equity in organizational mission, through governance/op model (e.g., payments to support equity) and sustained investments</li> <li>Measurable reduction in disparities, improved outcomes across populations</li> </ul>
Data and Infrastructure		<ul> <li>Invests in improved data/infrastructure (e.g., interoperability, advanced EMRs, modernized systems, participation in APM Measurement Effort)</li> </ul>	<ul> <li>Significantly invests in data sharing that enables measurable progress on payment reform, quality, affordability, and equity (e.g., participation in HIE)</li> </ul>	• Implements advanced data sharing infrastructure, activities (interoperable data collection, use, and sharing) to measure progress on payment reform, quality, affordability, and equity
Multi- stakeholder Alignment and Design			<ul> <li>Participates in multi-stakeholder efforts to advance accountable care or multi- stakeholder models/arrangements for measurable progress in system-wide regional, state, or national goals</li> </ul>	Leads multi-stakeholder efforts to advance accountable care or multi-stakeholder models/arrangements for measurable progress in system-wide regional, state, or national goals





4

### **Facilitation Questions**

- 1. What is your reaction when you read the proposed definition? Do you feel there is anything missing?
- 2. How is the Commitment Curve useful for you to take back to your team/staff to discuss accountable care in your practice/organization?
- 3. Where can the LAN support organizations to move up the curve?
- 4. Is there anything missing/or not represented in the Commitment Curve graphic on slide 4?



## **Contact Us**

We want to hear from you!

- www.hcp-lan.org
- @Payment\_Network
- hcplan@deloitte.com
- in /in/Payment-Network
- Search: Health Care Payment Learning and Action Network

## Examples of Payers on the AC Commitment Curve



#### Informed Payer

#### Characteristics:

- Understands the characteristics of various APMs within the APM Framework
- Business is primarily fee-for-service

#### Invested Payer

#### Characteristics:

- Has started to pursue APMs with network providers, starting with pay for performance and shared savings (upside risk only)
- Developed a health equity plan
- Provides standard claims-based reports to providers to help show their historical cost and utilization performance

#### <u>Aligned</u> Payer

#### Characteristics:

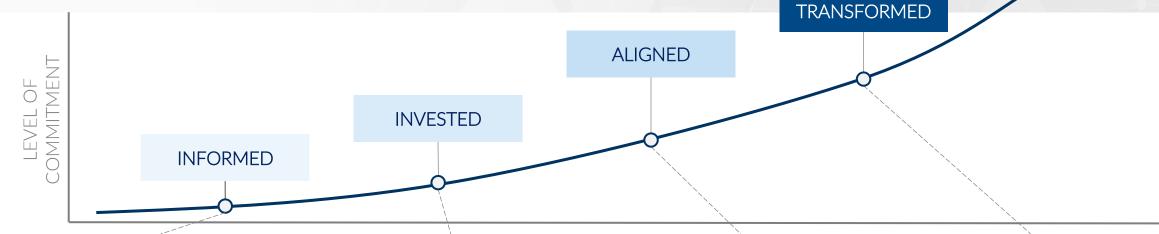
- Has progressed their APMs to incorporate **sharing risk with providers** (i.e., shared savings and downside risk)
- Aligns methodology and quality measures within APMs to similar CMS/CMMI and state Medicaid models; requires APMs to include equity related quality measures
- Provides claims feeds to providers via application programing interface (API) to support their population health efforts

#### Transformed Payer

#### Characteristics:

- Offers a variety of APMs to providers, across all lines of business, that align with their capability, maturity, and ability to take on risk
- Has shown an ability to reduce disparities through APMs and corresponding initiatives
- Able to gather clinical data through provider's electronic medical records and combine with the payer's claims data to create analytic insights

# Examples of Providers on the AC Commitment Curve



#### Informed Provider

#### Characteristics:

- Understands the characteristics of various APMs within the APM Framework
- Revenue is primarily fee-for-service driven

#### Invested Provider

#### Characteristics:

- Contracted with payers around payfor-performance and shared savings on a few selected populations
- Developed a health equity plan
- Has the ability to do **electronic sharing of patient information** between different EHR systems and healthcare providers

#### Aligned Provider

#### Characteristics:

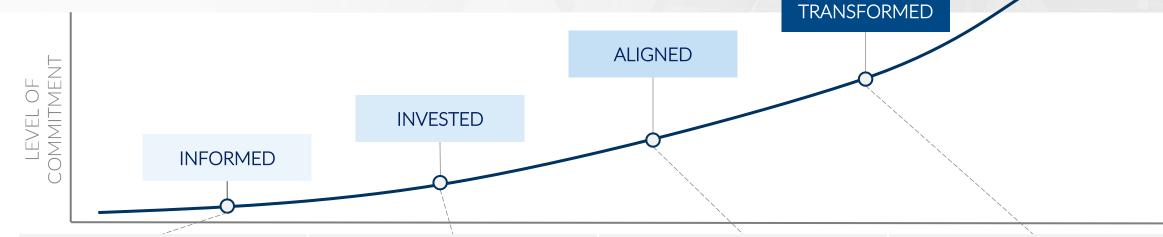
- Established shared savings and downside risk contracts through a clinically integrated network (CIN) that provides primary and multi-specialty care
- Utilizes and submits data to a health information exchange (HIE)
- Collaborates with health plans to measure and report out on disparities for their attributed populations

#### Transformed Provider

#### Characteristics:

- Is actively pursuing shared savings with downside risk and population-based payment APMs with payers
- Integrates social risk data with other data sources (electronic medical record, claims, etc.) to drive insights
- Shares social risk data with communitybased organizations to better enable referrals

# Examples of Purchasers on the AC Commitment Curve



#### Informed Purchaser

#### Characteristics:

- Understands the characteristics of various APMs within the APM Framework
- Understands the importance of providing high-quality, affordable healthcare to it's employees / participants

#### Invested Purchaser

#### Characteristics:

- Has started to pursue APMs with network providers, starting with pay for performance and shared savings (upside risk only)
- Works collectively with benefits administrator and providers to identify opportunities around quality, cost and equity
- States a commitment to help advance health equity efforts via annual Environmental, Social, and Governance (ESG) report

#### Aligned Purchaser

#### Characteristics:

- Actively pursues APMs that incorporate sharing risk with providers (i.e., shared savings and downside risk)
- Provides health / social support services to employees / participants (e.g., telehealth visits, on-site clinics, access to mental health counseling
- Works with providers and benefits administrator **to better understand disparities** within their employee / participant population

#### Transformed Purchaser

#### Characteristics:

- Creates downside risk and populationbased APMs direct with providers
- Establishes center of excellence (COEs) with providers around specific, routine procedures
- Teams with local providers and health systems to **invests in efforts to reduce disparities** within their employees' / participants' communities